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A new level of stupidity!!!!



[Hk54.com Forum Forum Index -> HkWRONG.com](#)

[View previous topic](#) :: [View next topic](#)

Author

Message

tbailey
Site Admin

Posted: Sat Apr 11, 2009 11:42 am Post subject: A new level of stupidity!!!! [quote](#)

Joined: 30 Aug 2004
Posts: 2650

First of all this guy had a gun with a 100% lifetime warranty and had an issue he went to HKPRO NOT US to solve the issue and he got advice and took it that advice VOIDED his warranty we at that time would have taken the gun back repaired the cocking tube refinished the gun and made sure every single other issue was covered NO charge.....

If morons on Hkpro continue to follow this bullshit advice it is out of my control and we as a company can do nothing for you, at any one time we have no more then 1-2 guns in for repair dating from 1999 to now we do the job and return the gun if any work is required to mess up the paint the gun is stripped down to bare metal and refinished at NO cost, we are back into full production and we still manage to turn around warranty work in less then a week...

your choice is simple keep listening to Hkassholes.com and make Janson at IFG rich or use your warranty and get it done for free

As for us pumping out junk it is easy to take that position when you sit at your moms house behind a computer all day and know nothing at all about manufacturing, we have and always will try to improve the process and product this effort will sometimes result in problems the laser welded tubes look 1000000% better but we can not get a strong enough weld 100% of the time so we have now gone back to Tig welding all of them I am sorry if it PUTs you off we are trying to alway improve the product, we did a beta run of these and 100% had NOT one single issue then the first 2 production groups again had not one single issue then the 3rd lot we have one come back so we stopped and started to tig again and we have had 4 guns reported with this issues we did not let many out of the 3 rd lot there were

fixed in house and repainted, but explaining this to HKMORONS is a waste of time they will just sit in the corner and CRY....

We can only do what we can do, the warranty stands USE IT if you do not stop bitching:shock:

Unread Today, 03:13 PM #49

AviatorDave

Moderator

AviatorDave's Avatar

Join Date: Nov 2006

Location: Dallas

Age: 40

Posts: 6,598

Default

Quote:

Originally Posted by oregonshooter [View Post](#)

TurnFab came off as a spammer when he first posted here because there was no disclosure and only an offer to build kits. The info has now gotten out and we see he is a builder of "quality" according to some and is now helping diagnose CA duds which is commendable.

The other side of the coin or "glass half empty" is that he is doing for personal gain what his employer did not do the first time or second time which is make or fix guns to run from the start.

I myself would have issues working for a company of such poor quality control and shady business standards, but everyone has their reasons.

Nothing personal, just calling it as I see it. I appreciate his help and the board will benefit from his knowledge of how the guns are being screwed up from the factory.

I'd be interested in some insider information like the "return rate" and numbers being produced to warrant such a poor rep for their guns, but I'm sure that would get the bossman ticked off.

The cynical side of me wonders (especially since bossman reads this forum too) if it's not part of a plan to charge money for what should be warranty work. Send sloppy workmanship out the door which cuts production costs, then charge even more to fix the defects. Just some thoughts from my dark side.

[Back to top](#)



Display posts from previous:



[Hk54.com Forum Forum Index -> HkWRONG.com](#)

All times are GMT - 6 Hours

Page 1 of 1

Jump to:

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